



QUESTIONS AND ANSWERS

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| Title: | Cloud-based Learning Management System - Software as a Service |
| Solicitation Number: | 1000251924 |
| QUESTION 1: I note that the Mandatory Technical Criteria starting on page 11 and the Point Rated Technical Criteria beginning on page 18 are both in a table in PDF format. Will these tables be available to proponents in an editable format to permit answers therein? Past solicitations from ISC have provided such. | |
| ANSWER 1: Yes, the table of Mandatory Technical Criteria and Point Rated Technical Criteria has been posted in Word Format. Refer to the document entitled "Word Format - Tables of Mandatory Criteria and Point Rated Criteria". | |
| QUESTION 2: We would like to get clarification on a few points concerning M2.5 - Ability to assign courses to one or more catalogs: <ol style="list-style-type: none">1. In what circumstances would you require a course to be assigned to more than one category?2. Will this course have a single person responsible for administration and maintenance (updates)?3. Do enrolment, progress and grades need to be tracked for each individual course instance independently of all others? | |
| ANSWER 2: <ol style="list-style-type: none">1. Within one environment or "tenancy" we are planning to have separate regional catalogues open to location-based users. From region to region, course elements will vary requiring separate modules. That said, some course materials could be included across all regions and would therefore be assigned in multiple catalogues.2. Yes.3. Yes. | |
| QUESTION 3: Would ISC agree to remove Mandatory Technical Criteria M8.6 - The system shall provide security provisions to meet the storage of data for the following classifications: Protected A.? | |
| ANSWER 3: No. The Protection Level for this LMS was set at the recommendation of the Access to Information and Privacy (ATIP) team. | |