Solutions-Based Professional Services (TSPS) Requirement

REISSUE OF BID SOLICITATION

This bid solicitation cancels and supersedes previous bid solicitation number 100022606 dated 2023-06-28 with a closing of 2023-07-06 at 2PM (EDT). A debriefing or feedback session will be provided upon request to bidders/offerors/suppliers who bid on the previous solicitation.

This requirement is for: Employment and Social Development Canada (ESDC)

This requirement is open <u>only</u> to those **Supply Arrangement Holders under E60ZT-16TSSB** who qualify under Tier 1 and under the stated consultant category, security level, region, level of expertise for the following stream:

Stream 2: Business consulting/change management services

The requirement is intended to result in the award of one (1) contract.

The following SA Holders have been invited to submit a proposal.

- 1. A Hundred Answers Inc.
- 2. BDO Canada LLP
- 3. CGI Information Systems and Management Consultants Inc.
- 4. Cofomo Ottawa
- 5. Confluence Consulting Inc.
- 6. Deloitte Inc.
- 7. Econ Inc.
- 8. Ernst & Young LLP
- 9. HDP Group Inc
- 10. IT/Net Ottawa Inc.
- 11. Lean Agility Inc.
- 12. Maplesoft Consulting Inc.
- 13. MDOS CONSULTING INC.
- 14. MNP LLP
- 15. NATTIQ INC.
- 16. Posterity Group Consulting Inc,
- 17. Pricewaterhouse Coopers LLP
- 18. QMR Staffing Solutions Incorporated
- 19. Raymond Chabot Grant Thornton Consulting Inc
- 20. Sierra Systems Group Inc.
- 21. TECH4SOFT INC., Expertise Technology Consulting Inc., in joint venture
- 22. Tiree Facility Solutions Inc.

Description of the Requirement:

The objective of this work is to review the Canada Pension Plan Disability (CPPD) program service delivery in its entirety to identify improvements related to people, processes and technology, and to support the development of a roadmap to achieve the current Continuous Improvement agenda, and future-state objectives related to CPPD delivery. The services of a professional consulting team are required to guide and support Employment and Social Development Canada (ESDC)'s CPPD Continuous Improvement team with the service delivery approach review and redesign. Within the option period, the services of a professional consulting team will be required to support CPPD with the implementation of the new service delivery approach.

Level of Security Requirement:

| Canada | NATO | Foreign |
|---------------------|-------------------|---------------------|
| Protected A | NATO Unclassified | Protected A |
| Protected B | NATO Restricted | Protected B |
| Protected C | NATO Confidential | Protected C |
| Confidential | NATO Secret | Confidential |
| × Secret | Cosmic Top Secret | Secret |
| Top Secret | | Top Secret |
| Top Secret (SIGINT) | | Top Secret (SIGINT) |

Company Minimum Security Level Required

Resource Minimum Security Level Required

| Canada | NATO | Foreign |
|---------------------|-------------------|---------------------|
| ➤ Protected A | NATO Unclassified | Protected A |
| ➤ Protected B | NATO Restricted | Protected B |
| Protected C | NATO Confidential | Protected C |
| Confidential | NATO Secret | Confidential |
| × Secret | Cosmic Top Secret | Secret |
| Top Secret | | Top Secret |
| Top Secret (SIGINT) | | Top Secret (SIGINT) |

Special comments: Reliability Status or Secret as required

Applicable Trade Agreements:

"World Trade Organization Agreement on Government Procurement (WTO-AGP)", "the Canada-European Union Comprehensive Economic and Trade Agreement (CETA)", "Canadian Free Trade Agreement (CFTA)", "Canada–Chile Free Trade Agreement", "Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)", "Canada–Colombia Free Trade Agreement", "Canada–Honduras Free Trade Agreement", "Canada–Korea Free Trade Agreement", "Canada–Honduras Free Trade Agreement", "Canada–Korea Free Trade Agreement", "Canada–Panama Free Trade Agreement", "Canada–Peru Free Trade Agreement", "Canada-UK Trade Continuity Agreement (Canada-UK TCA)", and the "Canada–Ukraine Free Trade Agreement".

Proposed period of contract:

The proposed period of contract shall be from **Contract Award to September 30, 2024.**

Any resulting contract will include an irrevocable option to extend the resulting contract term for the as-and-when-required services by up to one additional one-year period under the same conditions.

File Number:100022606-AContracting Authority:Stephanie Lane

E-Mail: <u>nc-solicitations-gd@hrsdc-rhdcc.gc.ca</u>

<u>NOTE:</u> The Task and Solutions Professional Services (TSPS) Method of Supply is subject to quarterly refresh cycles. If you wish to find out how you can be a "Qualified SA Holder", please contact <u>SPTS.TSPS@TPSGC-PWGSC.GC.CA</u>