

Questions and Answers - Document #3 - RFP Reference Number: P2400049

CLOSING DATE: AUGUST 31, 2023 CLOSING TIME and TIME ZONE: 3:00PM EDT

PROJECT TITLE: Investigations Services for the Office of the Privacy Commissioner of Canada

To All Bidders: The purpose of this document is to give effect to the following:

Questions and Answers: The following information is issued in response to questions received from bidders:

Question 5:

For RTC2, it has come to our attention that consultants are not able to obtain written examples to demonstrate the requirement due to confidentiality and the sensitive nature of the documents. We kindly request that OPC consider amending the requirement to allow for bidders to demonstrate the requirement by providing two projects with a reference to validate the information and not require writing samples.

Answer 5:

Consultants can provide anonymized samples that do not include any personal, confidential or sensitive information.

Question 6:

For RTC3, providing information related to complaints is a concern for consultants due to NDA's and the sensitive nature of the complaints. We kindly request OPC consider amending the requirement to allow for bidders to demonstrate the requirement by providing two projects with a reference to validate the information and a description on how they would resolve complaints instead of providing details on a complaint file.

Answer 6:

Consultants can provide anonymized examples that do not include any personal, confidential or sensitive information, which should not impact an NDA.