

The following Questions and Answers are regarding RFP 01R11-24-C024 for Janitorial Services – Summerland Research and Development Centre

QUESTION 1:

How frequently are the floors to be waxed?

ANSWER 1:

Floors are to be waxed annually on vinyl flooring, as indicated in the Scope of Work.

QUESTION 2:

Will table and chair setups need to be reorganized by cleaning staff?

ANSWER 2:

No.

QUESTION 3:

Are there locations to store cleaning equipment and supplies onsite?

ANSWER 3:

Yes, the primary cleaning supplies storage room is located on the 2nd floor with additional rooms located on the 3rd and 4th floors in B1. Other cleaning storage areas are available in B2, B13 and additional areas onsite.

QUESTION 4:

What are the typical building occupancy levels in B1?

ANSWER 4:

It varies depending on the season however, up to 150 or more AAFC staff may be present in B1. Special events or conferences may increase occupancy levels occasionally.

QUESTION 5:

Is replacing light bulbs included as part of the contract?

ANSWER 5:

Yes, replacing light bulbs has been included.

QUESTION 6:

Is a day porter required?

ANSWER 6:

A Day Porter will no longer be required. Please see RFP Amendment 001 issued Aug. 10, 2023 on CanadaBuys.

QUESTION 7:

Is regular cleaning required in the penthouse?

ANSWER 7:

No, cleaning the penthouse will be on an “as and when required” only.

QUESTION 8:

How many people use the public washrooms at the Ornamental Gardens (B13)?

ANSWER 8:

It is difficult to estimate frequency of use however; cleaning on Mondays, Wednesdays and Fridays as indicated in the Scope of Work has been adequate.

QUESTION 9:

Is ductwork cleaning included as part of the contract?

ANSWER 9:

No, though some light dusting may be required.