SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same. Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Title - Sujet	Amendment No. - N° modif.
Software as a Service acquisition to manage Occupational Health and Safety programs for Transport Canada - Acquisition d'un logiciel en tant que service permettant de gérer les programmes de santé et sécurité au travail pour Transports Canada	001

Solicitation No. N° de l'invitation	Date of Amendment Date de modification
T8080-220683-1	August 2, 2023 - 2 août 2023

Address enquiries to: - Adresser toute demande de renseignements à :

Trevor Hardman

Telephone No. - N° de telephone	**E-Mail Address - Courriel**
431 335-3874	trevor.hardman@tc.gc.ca

Comments - Commentaires
THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT
CE DOCUMENT CONTIENT DES EXIGENCES RELATIVES À LA SÉCURITÉ

RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À :

By e-mail to: - Par courriel au :

trevor.hardman@tc.gc.ca

Instructions: Municipal taxes are not applicable. Unless otherwise specified herein all prices quoted must include all applicable Canadian customs duties, GST/HST, excise taxes and are to be delivered Delivery Duty Paid including all delivery charges to destination(s) as indicated. The amount of the Goods and Services Tax/Harmonized Sales Tax is to be shown as a separate item.
Instructions : Les taxes municipales ne s'appliquent pas. Sauf indication contraire, les prix indiqués doivent comprendre les droits de douane canadiens, la TPS/TVH et la taxe d'accise. Les biens doivent être livrés « rendu droits acquittés », tous frais de livraison compris, à la ou aux destinations indiquées. Le montant de la taxe sur les produits et services/taxe de vente harmonisée doit être indiqué séparément.

Vendor/Firm Name and Address
Raison sociale et adresse du fournisseur/de l'entrepreneur

Person authorized to sign on behalf of Vendor/Firm (type or print): |
La personne autorisée à signer au nom du fournisseur/de l'entrepreneur (taper ou écrire en caractères d'imprimerie) :

Name - Nom   **Title - Titre**

Signature   **Date**

Solicitation Closes - L'invitation prend fin
At - à :
2:00 PM - 14:00

On - le :
August 10, 2023 - 10 août 2023

Time Zone - Fuseau Horaire :
Central Time Zone - Fuseau horaire central

Canada

THIS SOLICITATION AMENDMENT IS RAISED TO:

1. Provide clarification and answers to questions from potential suppliers; and
2. Extend the solicitation closing date by 2 weeks to August 24, 2023.

QUESTIONS AND ANSWERS:

Question 1	Within the Transport Canada RFP for a Health and Safety Software, within appendix A, in the requirements sections at page 32, the scope of the project mentions, in the French version, that the supplier will support TC's project team to deploy the solution to end users and support TC's IT team to integrate the solution with its other software. A couple lines lower in the supplier's tasks, it mentions that the supplier must implement and integrate the software. Please clarify if the requirement was to support TC's teams in the implementation and integration of the software or if it was to do all the heavy lifting related to the implementation and integration.
Answer 1	TC's teams will be in charge of the implementation and integration of the software but it is expected that the supplier provides all the appropriate support and information required to TC's team to be able to synchronize and integrate the SaaS and allow TC to implement the solution.

Question 2	Regarding subsection 1.2.1.A, can you please specify what technology is behind the TC HR systems? Is the HR system using any open standards and if yes, witch ones? Can you please describe the existing TC HR system connectors?
Answer 2	Transport Canada uses a custom developed HR system referred to as TIPS (Transport Integrated Personnel System) that is critical to their operations. TIPS is a suite of applications made up of both client server applications and web applications (.NET). The client server applications were developed over 20 years ago in a non-standard development environment, Gupta SQLWindows (which is now OpenText Team Developer), but will be converted this fiscal year to be web applications (.NET) so that the entire suite of applications will be web based .NET. The backend is an Oracle database (currently 18C) with some existing APIs, database links to various other systems (for both importing and exporting of data), materialized views and nightly scheduled jobs.

Question 3	Regarding the "Requirements" section in the SOW, can you please specify which TC systems the new solution must integrate with?
Answer 3	The SaaS must integrate with TC HR System, to create synchronization and integration of current TC's system with the SaaS using their capabilities to: • consume APIs from TC HR system; • expose APIs that can be consumed by TC HR systems using connectors.

Question 4	We were unable to identify the attachment to Part 5 titled, "Application for Registration (AFR)" mentioned in section 5.2.2 A of the RFP (page 20/38). Can you please clarify?
Answer 4	This clause was included in error. Therefore the clause will be removed.

Question 5	Can you please confirm all required professional services will be delivered remotely?
Answer 5	All required professional services should be able to be delivered remotely.

Question 6	Considering the stipulations in sections 3.1. A, B & C and the requirements in M4, can you please advise how the videos should be shared with TC, considering the sizes of the videos will likely surpass the 10MB email restrictions?
Answer 6	**2.2.1 Transmission by E-mail** Larger bids may be submitted through **more than one e-mail**. Canada will confirm receipt of documents. It is the Bidder's responsibility to ensure that their entire submission has been received. Bidders should not assume that all documents have been received unless Canada confirms receipt of each document.

Question 7	Transport Canada can reach economies of scale if they license users based on their system interactions. Can you please specify, from the 7000 users:

	1. how many would require mobile only access to submit hazards/inspections/audits/LOTOs/CAPAs/ other various processes and forms? 2. how many would require full access (both mobile and web access) to submit hazards/inspections/audits/LOTOs/CAPAs/ other various processes and forms? 3. how many would require full access to approve and process forms? 4. how many would require full reporting features?
Answer 7	We need all employees to have access to the entire system and associated features on continuous basis.

Question 8	Some of our employees already have their Reliability Status with the Government of Canada. Some employees do not. Do we need to initiate the Reliability Status clearance process as part of the RFP response (before the awarding of the bid)?
Answer 8	As per 6.1, security clearances will be reviewed before award of the contract. This will take place after the evaluation process.

THIS SOLICITATION IS HEREBY AMENDED AS FOLLOWS:

1.1   DELETE from Page 1, Solicitation Closes - L'invitation prend fin, "August 10, 2023 - 10 août 2023" and REPLACE with "August 23, 2023 - 23 août 2023".

1.2   DELETE 5.2.2 in its entirety.

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.