



**Return Bids to:**  
**Retourner les soumissions à:**

Natural Resources Canada / Ressources naturelles Canada  
Bid Receiving/ Réception des soumissions  
See herein for bid submission instructions/ Voir ici pour les instructions de soumission des offres

**Request for Proposal (RFP)**  
**AMENDMENT**

**Demande de proposition (DDP)**  
**MODIFICATION**

**Proposal To: Natural Resources Canada**  
*We hereby offer to sell to His Majesty the King in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out therefor.*

**Proposition à: Ressources Naturelles Canada**  
*Nous offrons par la présente de vendre à Sa Majesté le Roi du chef du Canada, aux conditions énoncées ou incluses par référence dans la présente et aux annexes ci-jointes, les biens, services et construction énumérés ici sur toute feuille ci-annexée, au(x) prix indiqué(s).*

**Comments – Commentaires**

**Issuing Office – Bureau de distribution**

Finance and Procurement Management Branch  
Natural Resources Canada  
580 Booth Street  
Ottawa, ON  
K1A 0E4

<b>Title – Sujet</b> <b>ENERGY STAR® Brand Monitoring</b>	
<b>Solicitation No. – No de l’invitation</b> <b>NRCan-5000072745-B</b>	<b>Date</b> May 1, 2023
<b>Requisition Reference No. - N° de la demande</b> <b>173077</b>	<b>Amendment No. – Modification No.</b> <b>001</b>
<b>Solicitation Closes – L’invitation prend fin</b> <b>at – à 02:00 PM (EDT)</b> <b>on – le May 4, 2023</b>	
<b>Address Enquiries to: - Adresse toutes questions à:</b> raymond.thai@NRCan-RNCan.gc.ca	
<b>Telephone No. – No de telephone</b> 343-543-7427	
<b>Destination – of Goods and Services:</b> <b>Destination – des biens et services:</b> <i>-See herein.</i>	
<b>Security – Sécurité</b> There are no security requirements associated with this requirement.	
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l’entrepreneur</b>	
<b>Telephone No.:- No. de téléphone:</b> <b>Email – Courriel :</b>	
<b>Name and Title of person authorized to sign on behalf of Vendor/Firm (type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/de l’entrepreneur (taper ou écrire en caractères d’imprimerie)</b>	
_____ <b>Signature</b>	_____ <b>Date</b>



This Amendment **001** of **RFP #5000072745-B** is issued to:

- Respond to questions.

Question 1:

Referencing 3.1 of the SOW, the required task is to monitor the most visible sites, including large-scale retailers and identified targets. A typical roadblock for this type of solution is the lack of access to the retailer's website catalog. Is it possible to share the list of targets in advance to perform a feasibility check?

**Answer to Question 1:** The list of ENERGY STAR participants and a link to their website is on the ENERGY STAR website <https://natural-resources.canada.ca/energy-efficiency/energy-star-canada/about/list-energy-star-canada-participants/12594>

Question 2:

Referencing 3.2.2 of the SOW, with regards to the enforcement service, is the solution expected to automatically send the cease-and-desist letter without approval from the NRCan team?

**Answer to Question 2:** NRCan will provide the supplier with various approved letter.

Question 3:

Referencing 3.3 of the SOW, can the engagement be considered as a managed service for a 10-month period? Is the contractor expected to maintain the solution and deliver monthly reports, or are they expected to build a solution with automatic reporting that the NRCan team will then leverage?

**Answer to Question 3:** It's not a managed service for a 10-month period. The contractor is expected to deliver monthly report as stated on the SOW.

Question 4:

Referencing 5.2 of the SOW, Is the solution expected to be hosted on the contractor's environment using their own software license (e.g., UIPath, Azure)?

**Answer to Question 4:** Per 5.2 of the Statement of Work, the contractor will not be provided with access to any NRCan system, network, or software.

Question 5:

Referencing 3.2.1 of the SOW, Does NRCan intend to procure any licenses for software that may be required as part of this initiative? If not, would NRCan be open to leveraging proponent's licenses, should an enterprise web-scraping solution be leveraged for this initiative?

**Answer to Question 5:** No.

Question 6:

Referencing the Basis of Payment, Is NRCan able to disclose a budget range for this initiative?

**Answer to Question 6:** No, this information will not be provided as it is determined by interested Bidders.



Question 7:

Referencing 3.2.1 of the SOW, does NRCan have a preference towards either hosted / managed service solution OR a custom coded solution for web monitoring / web scraping or would both options be equally considered?

**Answer to Question 7:** We are looking for solution that meet the requirements as stated in the SOW.

Question 8:

Referencing Appendix 1, does NRCan anticipate assigning dedicated internal resources to manage / support the solution?

**Answer to Question 8:** The successful contractor will work with the project authority at NRCan.

Question 9:

Referencing 3.2.2 of the SOW, it has been our experience that participant and non-participant companies may employ the use of web-scraping blockers that will limit our ability to collect and analyze data pertaining to use of energy star language & logo. Does NRCan have the ability to enforce permissibility of such tools or request data share from participants?

**Answer to Question 9:** No

Question 10:

Referencing 5.4 of the SOW, given that there is no security clearance requirement for this bid, would NRCan be open to the use of off-shore resources for management & monitoring of the tool's output before sending out the non compliant emails?

**Answer to Question 10:** Yes, that would be acceptable.

Question 11:

Section M1 - Mandatory Evaluation Criteria states a request for "An attached cover page of the final report of the project described" in relation to project references. Can you clarify if this is a request for an executive summary of the project?"

**Answer to Question 11:** Yes, a copy of the first page of the final report.

**ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.**