



<p>RETURN BIDS TO : Canada Revenue Agency</p> <p>Proposal to: Canada Revenue Agency We hereby offer to sell to His Majesty the King in right of Canada, in accordance with the terms and conditions set out herein, referred to herein and/or attached hereto, the goods and/or services listed herein and on any attached sheets at the price(s) set out therefor.</p> <p>Bidder's Legal Name and Address (ensure the Bidder's complete legal name is properly set out) _____ _____</p> <p><i>Bidder is required to identify below the name and title of the individual authorized to sign on behalf of the Bidder</i></p> <p>_____ _____</p> <p>Signature of authorized representative _____</p> <p>Date (yyyy-mm-dd) _____</p> <p>Name of person authorized to sign (print) _____</p> <p>Title of person authorized to sign (print) (____) _____</p> <p>Telephone No. (____) _____</p> <p>Fax No. _____</p> <p>E-mail address _____</p>	<p>AMENDMENT TO REQUEST FOR PROPOSAL</p> <p>Title User Experience (UX), Recruitment, Testing and Training Services</p> <table border="1"> <tr> <td data-bbox="902 558 1279 716">Solicitation No. 1000420930</td> <td data-bbox="1279 558 1513 716">Date (yyyy-mm-dd) 2023-05-15</td> </tr> </table> <p>Amendment No. 003</p> <table border="1"> <tr> <td data-bbox="902 810 1279 1003">Solicitation closes on 2023-05-30 at 2:00 P.M.</td> <td data-bbox="1279 810 1513 1003">Time zone EDT (Eastern Daylight Time)</td> </tr> </table> <p>Contracting Authority Name: Stephanie Riley Address - See original document E-mail address: Stephanie.Riley@cra-arc.gc.ca</p> <p>Telephone No. (343) 553-0646</p> <p>Fax No. (NA)</p> <p>Destination See herein</p>	Solicitation No. 1000420930	Date (yyyy-mm-dd) 2023-05-15	Solicitation closes on 2023-05-30 at 2:00 P.M.	Time zone EDT (Eastern Daylight Time)
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SOLICITATION AMENDMENT

This solicitation amendment is raised to:

1. Address the following questions(s) submitted during the solicitation period as per the RFP.
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1. QUESTIONS AND ANSWERS**Question 5a.**

In "Appendix 1: Mandatory Criteria", M1 requirement specifies: "The Bidder must have three (3) years experience, within the last 5 years, from date of solicitation closing, in recruiting participants for usability testing or journey mapping consultations projects from the Canadian population, using incentives, if necessary, to encourage participation."

Our company started formal business operations in Canada this year, by opening a subsidiary company in Montreal, Quebec. 51% of the company belongs to our parent company in Colombia. As a result of starting operations this year, we don't meet the requirement in regards to "working with the Canadian population", although we have been doing this for about 10 years in Latam Markets (Colombia and Mexico). Is there a way (channel or procedure?) to officially request a change in this Requirement to include other markets and not only Canada?

Question 5b

Same section, but M3 Requirement, specifies a similar situation: "The Bidder must demonstrate the completion of four (4) recruitment projects, recruiting and providing usability testing participants within Canada, within the last five (5) years, non-overlapping dates, as of solicitation closing date."

Exactly same request: Is there a way (channel or procedure?) to officially request a change in this Requirement to include other markets including Latam?

Answer 5a.

This requirement will not be changed. There are cultural differences and mindsets between LATAM and the Canadian populations. A Bidder may submit a bid as a joint venture in association with two or more parties as per the solicitation and 2003 Standard Instructions – Goods or Services – Competitive Requirements.

Answer 5b.

Same response as answer 5a.

Question 6

How do I request the documents and details for the Request for Proposal (RFP) issued by the Canada Revenue Agency. As a potential bidder, I am interested in participating in the bidding process and would like to obtain all the necessary information to make an informed decision.

Answer 6

The RFP documents can be accessed from the [CanadaBuys](#) government tendering site, by selecting the Tender Opportunities tab, entering the solicitation number 1000420930 or User Experience (UX) in the search field, and clicking on the document title, to view/download all documentation and amendments select from the “Bidding details” tab.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED