



Date: June 11, 2024

Title: Replacement of Multifunction Heat Pump for the Embassy of Canada to Italy, in Rome

Solicitation Number: 24-252488

The following Questions & Answers is in link with the solicitation document mentioned above.

Questions & Answers # 1

- Q1** Can the offer be placed in Italian?
- A1** As per paragraph **A11. Language** of the Request for Proposal, proposals must be submitted in English or French.
- Q2** Is the installation work affected by the Mission events?
- A2** It is not expected that any events will affect the installation. In case there is a need to put installation operations on hold for one day, the request to stop the work will be organized with the Contractor and a notice will be provided with one week advance.
- Q3** Will the equipment be a multi-function unit or a heat pump with partial recovery?
- A3** The replacement system must be a multifunction unit.
- Q4** Is it possible to have technical drawings?
- A4** The technical drawings will be provided upon request.
- Q5** What is the installation due date?
- A5** The expected installation period is during the month of October 2024.
- Q6** When will the winning bidder be notified and the contract awarded? To meet the deadline of installation by October 2024 the order for the main unit must be placed by the 20th of June. 25th at the latest.
- A6** The contract award date is currently unknown. The current expected installation period is during the month of October 2024. However, if the Contractor is unable to meet the expected installation date, the next available installation period is during the month of April 2025.
- Q7** What is the existing BMS System?
- A7** The brand and model of the BMS System is Siemens Desigo.



Q8 How is security access managed daily?

A8 The Contractor's employees must go through a security verification daily and be escorted at all times. The security verification requires approximately 30 minutes per day.

Q9 Does the electrical power supply remain the same?

A9 It is expected that the power supply remains the same. However, the Contractor can consider replacing the main switch or inspecting and certifying the existing one.

Q10 Primary circuits pumps can be embedded within the new multifunction unit or can they be placed in the boiler room replacing the existing ones?

A10 Both solutions are acceptable.
