

ADVANCE CONTRACT AWARD NOTICE (ACAN)

CANADA SERVICE CORPS (CSC) CONNECT DIGITAL SERVICE PROTOTYPE

AMENDMENT #1

Advance Contract Award Notice (ACAN) No.: 100026388

Amendment #1 is raised to:

1. Update the text in the <u>English</u> version of the ACAN only, in the Justification for the Pre-Identified Supplier section, to match the French version.

In the document: 100026388-ACAN-EN, At Page 4, point 5. Justification for the Pre-Identified Supplier; English version only:

DELETE in its entirety.

REPLACE WITH:

There are no alternative sources of supply for the same or equivalent material/support, within PSPC's Software as a Service (SaaS) supply arrangement. Carahsoft Canada Inc. is the only vendor that packages licenses and configuration services for a scalable solution that is approved for use at ESDC, and which is capable of delivering all the business requirements identified below:

- A dedicated client relationship management (CRM) system
- A dedicated content management front-end that can be easily configured to match the look and feel of the existing Canada Service Corps website.
- The ability to support interactive learning modules that can be quickly added and adapted as needed.
- The ability to support advanced data visualization capabilities.
- The ability to facilitate data collection and management.
- Bilingual functionality in English and French, compliant with Official Languages Act (OLA) regulations.
- Compliance with Web Content Accessibility Guidelines (WCAG) 2.0 AAA standards.
- Adherence to the Canada Service Corps style guide.
- Seamless integration with the Canada Service Corps website on Canada.ca.
- Development employing mobile-friendly and responsive design principles.

ESDC has selected a contractor from the <u>Government of Canada Cloud SaaS Method of Supply</u> to meet its business requirements for a cloud-based digital service prototype. ESDC will leverage Carahsoft Canada Inc, the contractor that administers Salesforce on the Supply Arrangement, to provide the required licenses and professional services to configure the commercial-of-the-shelf solution and deliver the cloud-based digital service prototype using Salesforce Cloud Services. The contractor will also ensure that knowledge transfer is conducted that ensures ESDC can continue to maintain the prototype internally and perform additional configurations where required.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED