

Notice of Proposed Procurement (NPP)

Reference Number: 10232290

Title: IT Specialized Services: S/4HANA and SAP/STAR Solution

Description of Requirement:

This bid solicitation is being issued to satisfy the requirement of Canadian Heritage (PCH) (the "**Client**") for Task-Based Informatics Professional Services (TBIPS) under the TBIPS Supply Arrangement (SA) method of supply.

The objective is to secure resources that are fully versed in SAP best practices for various technologies such as SAP ECC, S/4HANA, SAP Solution Manager, SAP ABAP, WebDynpro, to support the maintenance and configuration of improvements to the actual SAP STAR solution, implement key Application Lifecycle Management (ALM) processes, S/4HANA roadmap, onboarding of new Departments, Agencies or crown corporations to the existing and future solution.

Duration of Contract:

It is intended to result in the award of one (1) contract, valid from the date of Contract award until May 31, 2025, plus three (3) one-year irrevocable options allowing Canada to extend the term of the contract.

Evaluation Process and Selection Methodology

There are mandatory technical criteria and rated technical associated with the requirement.

For a complete list of all mandatory and rated technical criteria, refer to the solicitation documents.

The selection of a successful bidder will be made using the following selection methodology:

- Combination of technical merit and price

Security Requirements

There are security requirements associated with the resulting contract:

1. The Contractor must, at all times during the performance of the contract, hold a valid Designated Organization Screening (DOS), issued by the Contract Security Program (CSP), Public Works and Government Services Canada (PWGSC)
2. The Contractor personnel requiring access to **protected** information, assets or sensitive work site(s) must **each** hold a valid **reliability status**, granted or approved by the CSP, PWGSC
3. The Contractor **must not** remove any **protected** information or assets from the identified work site(s), and the Contractor must ensure that its personnel are made aware of and comply with this restriction
4. Subcontracts which contain security requirements are **not** to be awarded without the prior written permission of the CSP, PWGSC
5. The Contractor must comply with the provisions of the:
 - a. Security Requirements Check List and security guide (if applicable), attached at Annex C;
 - b. Contract Security Manual (latest edition)

Additionally, resources may be assessed for Reliability Status by the Contracting Authority prior to commencing the Work, and from time to time throughout the Contract Period. The assessment may include a credit check. Upon request of the Contracting Authority, in respect of any given resource, the Contractor must submit:

- (i) the current level of security clearance granted or approved by CISD/PWGSC; and
- (ii) a completed signed TBS 330-23 Form - Personnel Screening, Consent and Authorization Form (<http://www.tbs-sct.gc.ca/tbsf-fsct/330-23-eng.pdf>).

In the event a resource does not pass the Contracting Authority's assessment, Canada may immediately, and without further notice, terminate the Contract for default in accordance with the General Conditions.