

## QUESTIONS AND ANSWERS 1 to 5 – RFP 5X001-24-0051 – SHREDDING AND DISPOSAL SERVICES

### **Question 1:**

Our company is RCMP SEG recommended and approved for destruction of all Protected and Classified paper information. In addition, all our processes are documented. Are we able to provide this information in lieu of NAID AAA as we have found their requirements conflict with CISD requirements?

### **Answer 1:**

Yes, NAID AAA requirement has been replaced by the requirement for SECRET under the RCMP Security Equipment Guide, Appendix A (Class 2)

See Modified M1 criteria in – RFP – 5X001-24-0051 – AMD 002 – Shredding and Disposal Services

### **Question 2:**

We understand you are looking for proof of 9600 banker's boxes of Secret paper destroyed over the past 5 years to ensure the bidder can meet the volume requirements. Much of our work is completed without a formal contract. We have ongoing services to Government of Canada departments that exceed six thousand boxes of Secret plus tens of thousands of Protected B. In addition, we have added two new disintegrators to our facility.

Would providing summary information like this be sufficient to ensure we are capable of meeting the volume requirements?

### **Answer 2:**

Yes, the experience we want to see in getting proof of banker boxes destroyed is not solely for Secret but for all security level. If you have multi-year contracts with the Government of Canada you can state the duration of the contract and the volume. If the agreement types are formal contracts, project numbers or request numbers with the volume is acceptable as well.

Clarification has been added to M3 criteria in – RFP – 5X001-24-0051 – AMD 002 – Shredding and Disposal Services

### **Question 3:**

We understand this requirement speaks to quality of service. Can we provide references from clients using our services for Classified level destruction whether it be for paper or other items such as IT Media and specialty items?

### **Answer 3:**

Yes, the reference can be for any classification level of destruction or any media or specialty items.

**Question 4:**

What quantities do you want to quote to in these tables or do you just want a price per box?

**Answer 4:**

Quantities have been removed and we have adjusted the Basis of Payment table in Annex B of the RFP – 5X001-24-0051 – AMD 002 – Shredding and Disposal Services to reflect the unit price instead of quantities.

**Question 5:**

There is only one section for Transportation but the quantities vary greatly. Would you consider one transportation charge for less than 50 boxes and one for over 50 boxes as these would require different vehicles?

**Answer 5:**

We will only require transportation for over 50 boxes whether on a monthly basis or for Adhoc Bulk shredding. We have adjusted the Basis of Payment table in Annex B of the RFP – 5X001-24-0051 – AMD 002 – Shredding and Disposal Services to reflect the unit price instead of quantities.