



AMENDMENT 003 - ATSSC – RFP/ SCDATA – DDP #20232010

The purpose of Amendment 003 is to:

- 1) Answer the questions from the industry;
 - 2) Revise Tables 5, 10, 15, 20 and 25 of ANNEX 1 OF PART 3 – PRICING SCHEDULE
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1)

Question 1:

Regarding section 7.3 of the Statement of Work (SOW), we request that the ATSSC provide clarification on the “at the request of the public parties” clause. Specifically, does this simply allow for the contractor and the parties to negotiate their own terms for expedited delivery on a case-by-case basis, or is it intended to enforce a blanket requirement for the contractor to always have the transcript prepared by the following morning, regardless of the initial delivery schedule agreement?

Answer 1:

This is confirmation that section 7.3 is intended to allow the contractor and the parties to negotiate their own terms for expedited delivery on a case-by-case basis.

Provisional follow-up to question 1:

Should the ATSSC affirm that the interpretation of section 7.3 of the SOW indeed mandates a blanket requirement for next-morning preparation of the transcript regardless of the initial delivery agreement, we respectfully request a re-evaluation of this stipulation due to its substantial implications for operational feasibility and financial sustainability.

We understand and respect the ATSSC’s intention to ensure timely access to hearing transcripts for public parties. However, enforcing a universal next-morning turnaround, irrespective of pre-agreed delivery schedules, imposes significant operational and financial challenges. These include the necessity for continuous resource readiness that would inherently drive up costs—costs not accounted for in standard pricing models, which are typically contingent on negotiated delivery timelines. The requirement for such an expedited service, without the allowance for corresponding adjustments in service fees, risks making contract fulfillment economically unviable.

Given these considerations, we request that this requirement be adjusted to ensure it aligns with the realities of operational logistics and cost structures.

Answer 1:

This is confirmation that the ATSSC does not want to enforce a universal next-morning turnaround, irrespective of pre-agreed delivery schedules. However, the supplier should have the resources to deliver next day transcripts to parties should they request it. This will be on a case-by-case basis between the parties and the supplier.

Question 2:

In reference to the “Transcript of real-time captioning” pricing tables, we have observed that the “Estimated quantities for evaluation purposes only” column does not contain any figures. Could you please clarify whether this omission indicates that the services listed will not be subject to financial evaluation? If they will indeed be evaluated financially, could the ATSSC provide the expected quantities or weighting that will be used for each service during the evaluation process? This information is crucial for us to accurately prepare our bid and ensure our pricing structure aligns with the ATSSC’s evaluation criteria.

Answer 2:

This is an omission. The RFP will be amended.



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2) At ANNEX 1 TO PART 3 – PRICING SCHEDULE

DELETE TABLES 5, 10, 15, 20 and 25 in their entirety:

and REPLACE WITH:

Pricing Table 5: From June 1st 2024 to May 31st, 2025			
Service			
Transcript of real-time captioning	Unit	*Estimated quantities for evaluation purposes only	**Firm all-inclusive price
Transcript of captioning in English or French: daily delivery of the electronic PDF and Word 2010 version (or a more recent version) by 9 a.m. the next day or by 12 p.m. the next day if the previous day's hearing adjourned after 6 p.m.	Per word	10,000	\$
Transcript of captioning in both languages (English and French): daily delivery of the electronic PDF and Word 2010 version (or a more recent version) by 9 a.m. the next day or by 12 p.m. the next day if the previous day's hearing adjourned after 6 p.m. version (or a more recent version).	Per word	10,000	\$
Transcript of captioning in English or French: delivery of the electronic PDF and Word 2010 version (or a more recent version) within two (2) days.	Per word	10,000	\$
Transcript of captioning in both languages (English and French): delivery of the electronic PDF and Word 2010 version (or a more recent version) within two (2) days.	Per word	10,000	\$
Transcript of captioning in English or French: delivery of the electronic PDF and Word 2010 version (or a more recent version) within five (5) days.	Per word	10,000	\$



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Pricing Table 5: From June 1st 2024 to May 31st, 2025			
Service			
Transcript of real-time captioning	Unit	*Estimated quantities for evaluation purposes only	**Firm all-inclusive price
Transcript of captioning in both languages (English and French): delivery of the electronic PDF and Word 2010 version (or a more recent version) within five (5) days.	Per word	10,000	\$
Transcript of captioning in English or French: delivery of the electronic PDF and Word 2010 version (or a more recent version) within ten (10) days or more.	Per word	10,000	\$
Transcript of captioning bilingual (English and French): delivery of the electronic PDF and Word 2010 version (or a more recent version) within ten (10) days or more.	Per word	10,000	\$
Total evaluated price for Table 5:			\$

Pricing Table 10: From June 1st 2025 to May 31st, 2026			
Service			
Transcript of real-time captioning	Unit	*Estimated quantities for evaluation purposes only	**Firm all-inclusive price
Transcript of captioning in English or French: daily delivery of the electronic PDF and Word 2010 version (or a more recent version) by 9 a.m. the next day or by 12 p.m. the next day if the previous day's hearing adjourned after 6 p.m.	Per word	10,000	\$



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Pricing Table 10: From June 1st 2025 to May 31st, 2026			
Service			
Transcript of real-time captioning	Unit	*Estimated quantities for evaluation purposes only	**Firm all-inclusive price
Transcript of captioning in both languages (English and French): daily delivery of the electronic PDF and Word 2010 version (or a more recent version) by 9 a.m. the next day or by 12 p.m. the next day if the previous day's hearing adjourned after 6 p.m. version (or a more recent version).	Per word	10,000	\$
Transcript of captioning in English or French: delivery of the electronic PDF and Word 2010 version (or a more recent version) within two (2) days.	Per word	10,000	\$
Transcript of captioning in both languages (English and French): delivery of the electronic PDF and Word 2010 version (or a more recent version) within two (2) days.	Per word	10,000	\$
Transcript of captioning in English or French: delivery of the electronic PDF and Word 2010 version (or a more recent version) within five (5) days.	Per word	10,000	\$
Transcript of captioning in both languages (English and French): delivery of the electronic PDF and Word 2010 version (or a more recent version) within five (5) days.	Per word	10,000	\$



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Pricing Table 10: From June 1st 2025 to May 31st, 2026			
Service			
Transcript of real-time captioning	Unit	*Estimated quantities for evaluation purposes only	**Firm all-inclusive price
Transcript of captioning in English or French: delivery of the electronic PDF and Word 2010 version (or a more recent version) within ten (10) days or more.	Per word	10,000	\$
Transcript of captioning bilingual (English and French): delivery of the electronic PDF and Word 2010 version (or a more recent version) within ten (10) days or more.	Per word	10,000	\$
Total evaluated price for Table 10:			\$

Pricing Table 15: From June 1st 2026 to May 31st, 2027			
Service			
Transcript of real-time captioning	Unit	*Estimated quantities for evaluation purposes only	**Firm all-inclusive price
Transcript of captioning in English or French: daily delivery of the electronic PDF and Word 2010 version (or a more recent version) by 9 a.m. the next day or by 12 p.m. the next day if the previous day's hearing adjourned after 6 p.m.	Per word	10,000	\$



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Pricing Table 15: From June 1st 2026 to May 31st, 2027			
Service			
Transcript of real-time captioning	Unit	*Estimated quantities for evaluation purposes only	**Firm all-inclusive price
Transcript of captioning in both languages (English and French): daily delivery of the electronic PDF and Word 2010 version (or a more recent version) by 9 a.m. the next day or by 12 p.m. the next day if the previous day's hearing adjourned after 6 p.m. version (or a more recent version).	Per word	10,000	\$
Transcript of captioning in English or French: delivery of the electronic PDF and Word 2010 version (or a more recent version) within two (2) days.	Per word	10,000	\$
Transcript of captioning in both languages (English and French): delivery of the electronic PDF and Word 2010 version (or a more recent version) within two (2) days.	Per word	10,000	\$
Transcript of captioning in English or French: delivery of the electronic PDF and Word 2010 version (or a more recent version) within five (5) days.	Per word	10,000	\$
Transcript of captioning in both languages (English and French): delivery of the electronic PDF and Word 2010 version (or a more recent version) within five (5) days.	Per word	10,000	\$



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Pricing Table 15: From June 1st 2026 to May 31st, 2027			
Service			
Transcript of real-time captioning	Unit	*Estimated quantities for evaluation purposes only	**Firm all-inclusive price
Transcript of captioning in English or French: delivery of the electronic PDF and Word 2010 version (or a more recent version) within ten (10) days or more.	Per word	10,000	\$
Transcript of captioning bilingual (English and French): delivery of the electronic PDF and Word 2010 version (or a more recent version) within ten (10) days or more.	Per word	10,000	\$
Total evaluated price for Table 15:			\$

Pricing Table 20: From June 1st 2027 to May 31st, 2028			
Service			
Transcript of real-time captioning	Unit	*Estimated quantities for evaluation purposes only	**Firm all-inclusive price
Transcript of captioning in English or French: daily delivery of the electronic PDF and Word 2010 version (or a more recent version) by 9 a.m. the next day or by 12 p.m. the next day if the previous day's hearing adjourned after 6 p.m.	Per word	10,000	\$



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Pricing Table 20: From June 1st 2027 to May 31st, 2028			
Service			
Transcript of real-time captioning	Unit	*Estimated quantities for evaluation purposes only	**Firm all-inclusive price
Transcript of captioning in both languages (English and French): daily delivery of the electronic PDF and Word 2010 version (or a more recent version) by 9 a.m. the next day or by 12 p.m. the next day if the previous day's hearing adjourned after 6 p.m. version (or a more recent version).	Per word	10,000	\$
Transcript of captioning in English or French: delivery of the electronic PDF and Word 2010 version (or a more recent version) within two (2) days.	Per word	10,000	\$
Transcript of captioning in both languages (English and French): delivery of the electronic PDF and Word 2010 version (or a more recent version) within two (2) days.	Per word	10,000	\$
Transcript of captioning in English or French: delivery of the electronic PDF and Word 2010 version (or a more recent version) within five (5) days.	Per word	10,000	\$
Transcript of captioning in both languages (English and French): delivery of the electronic PDF and Word 2010 version (or a more recent version) within five (5) days.	Per word	10,000	\$



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Pricing Table 20: From June 1st 2027 to May 31st, 2028			
Service			
Transcript of real-time captioning	Unit	*Estimated quantities for evaluation purposes only	**Firm all-inclusive price
Transcript of captioning in English or French: delivery of the electronic PDF and Word 2010 version (or a more recent version) within ten (10) days or more.	Per word	10,000	\$
Transcript of captioning bilingual (English and French): delivery of the electronic PDF and Word 2010 version (or a more recent version) within ten (10) days or more.	Per word	10,000	\$
Total evaluated price for Table 20:			\$

Pricing Table 25: From June 1st 2028 to May 31st, 2029			
Service			
Transcript of real-time captioning	Unit	*Estimated quantities for evaluation purposes only	**Firm all-inclusive price
Transcript of captioning in English or French: daily delivery of the electronic PDF and Word 2010 version (or a more recent version) by 9 a.m. the next day or by 12 p.m. the next day if the previous day's hearing adjourned after 6 p.m.	Per word	10,000	\$
Transcript of captioning in both languages (English and French): daily delivery of the electronic PDF and Word 2010 version (or a more	Per word	10,000	\$



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Pricing Table 25: From June 1st 2028 to May 31st, 2029			
Service			
Transcript of real-time captioning	Unit	*Estimated quantities for evaluation purposes only	**Firm all-inclusive price
recent version) by 9 a.m. the next day or by 12 p.m. the next day if the previous day's hearing adjourned after 6 p.m. version (or a more recent version).			
Transcript of captioning in English or French: delivery of the electronic PDF and Word 2010 version (or a more recent version) within two (2) days.	Per word	10,000	\$
Transcript of captioning in both languages (English and French): delivery of the electronic PDF and Word 2010 version (or a more recent version) within two (2) days.	Per word	10,000	\$
Transcript of captioning in English or French: delivery of the electronic PDF and Word 2010 version (or a more recent version) within five (5) days.	Per word	10,000	\$
Transcript of captioning in both languages (English and French): delivery of the electronic PDF and Word 2010 version (or a more recent version) within five (5) days.	Per word	10,000	\$
Transcript of captioning in English or French: delivery of the electronic PDF and Word 2010 version (or a more recent version) within ten (10) days or more.	Per word	10,000	\$



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Pricing Table 25: From June 1st 2028 to May 31st, 2029			
Service			
Transcript of real-time captioning	Unit	*Estimated quantities for evaluation purposes only	**Firm all-inclusive price
Transcript of captioning bilingual (English and French): delivery of the electronic PDF and Word 2010 version (or a more recent version) within ten (10) days or more.	Per word	10,000	\$
Total evaluated price for Table 25:			\$

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED