



AMENDMENT 001 - ATSSC – RFP/ SCDATA – DDP #20232010

The purpose of Amendment 001 is to:

- 1) Answer the questions from the industry;
 - 2) Revise the Mandatory Technical Criterion MTC6
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1)

Question 1:

Is it correct to understand that the ATSSC requires real-time captioning (in person or virtual), as well as printed transcripts of the captions -- in addition to court reporting services, and daily transcripts? In our industry, 'captioning' refers to CART (Communication Access Realtime Translation) or broadcast captioning accessibility for Deaf/Hard of Hearing persons, which is a different service than realtime reporting (instantaneous verbatim transcript of proceedings). Please confirm if you are using the term 'captioning' to mean realtime reporting or if you will require us to provide both realtime reporting as well as captioning (and if we will then need to provide printed transcripts of the captions as well as daily transcripts of the proceedings).

Answer 1:

What is needed is communication access real-time translation (CART). It is live, word-for-word transcription of speech to text that allows individuals to read what is being said to provide accessibility for deaf and hard of hearing persons.

Question 2:

Under Part 7.3.1 (Point 1) it states that the organization must hold or obtain a valid DOS (Designated Organization Screening) and DSC (Document Safeguarding Capability) to Protected B; however, in the Mandatory Technical Criterion [MTC6] it states that one of the Bidder's proposed court reporters as well as one of the transcriptionists must hold a valid Secret Security Clearance. As per the Contract Security Manual, only an organization holding a valid FSC (Facility Security Clearance) is permitted to clear/maintain staff and perform work at Secret level. Does this mean that the bidding organization will need an FSC?

Answer 2:

This is an error, the request for proposal will be amended.

Question 3:

Further to question 2 above, we note that Annex C does not indicate the need for Secret Security Clearance. Please clarify the levels of security clearance that are required for the organization and its personnel.

Answer 3:

Please refer to 7.3.1 of the request for proposal.



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2) At ANNEX 1 TO PART 4 – MANDATORY TECHNICAL CRITERIA (p.53)

DELETE:

One of the Bidder's proposed court reporters and one of the *Bidder's proposed transcriptionists must hold, at the time of bid closing, a valid **secret security clearance** granted or approved by the Contract Security Program (CSP) of Public Works and Government Services Canada (PWGSC).

All other court reporters and transcriptionists proposed must hold, at the time of bid closing, a valid reliability status granted or approved by PWGSC's CSP.

*The proposed court reporter and transcriptionist can be the same resource if that resource is proposed to meet MTC1 and MTC5.

The Bidder must provide the following for each resource:

- a) Full name;
- b) PWGSC's CSP security file number at time of bid closing.

and REPLACE WITH:

All court reporters and transcriptionists proposed must hold, at the time of bid closing, a valid reliability status granted or approved by PWGSC's CSP.

*The proposed court reporter and transcriptionist can be the same resource if that resource is proposed to meet MTC1 and MTC5.

The Bidder must provide the following for each resource:

- a) Full name;
- b) PWGSC's CSP security file number at time of bid closing.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED