



SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT
CE DOCUMENT CONTIENT DES EXIGENCES RELATIVES À LA SÉCURITÉ

RETURN BIDS TO: RETOURNER LES SOUMISSIONS À :

By e-mail to: - Par courriel au :

Barbara.gorman@tc.gc.ca

Attention: - Attention :
Barbara Gorman

Solicitation Closes - L'invitation prend fin

At - à :
2:00 PM - 14:00

On - le :
January 23, 2024 / 23 janvier 2024
Time Zone - Fuseau Horaire :

Eastern Standard Time (EST)
Heure normale de l'Est (HNE)

Title - Sujet IT Business to Provide Desktop Support Services / Services informatique de support de bureau		Amendment No. - N° modif. 4
Solicitation No. N° de l'invitation T8080-230104	Date of Amendment Date de modification January 12, 2024 / 12 janvier 2024	
Address enquiries to : - Adresser toute demande de renseignements à : Barbara Gorman		
E-Mail Address - Courriel : Barbara.gorman@tc.gc.ca		
Destination See herein - Voir aux présentes		

Instructions: Municipal taxes are not applicable. Unless otherwise specified herein all prices quoted must include all applicable Canadian customs duties, GST/HST, excise taxes and are to be delivered Delivery Duty Paid including all delivery charges to destination(s) as indicated. The amount of the Goods and Services Tax/Harmonized Sales Tax is to be shown as a separate item.

Instructions : Les taxes municipales ne s'appliquent pas. Sauf indication contraire, les prix indiqués doivent comprendre les droits de douane canadiens, la TPS/TVH et la taxe d'accise. Les biens doivent être livrés « rendu droits acquittés », tous frais de livraison compris, à la ou aux destinations indiquées. Le montant de la taxe sur les produits et services/taxe de vente harmonisée doit être indiqué séparément.

Delivery required Livraison exigée See herein - Voir aux présentes	Delivery offered Livraison proposée Not applicable - Sans objet
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Person authorized to sign on behalf of Vendor/Firm (type or print): La personne autorisée à signer au nom du fournisseur/de l'entrepreneur (taper ou écrire en caractères d'imprimerie) :	
Name - Nom	Title - Titre
Signature	Date

RFP QUESTIONS AND ANSWERS AND AMENDMENTS

File: T8080-230104

Initiative: IT Business to Provide Desktop Support Services

RFP Issued: January 3, 2024

RFP Closes: January 23, 2024 02:00 PM

THIS SOLICITATION AMENDMENT IS RAISED TO:

1. Provide answer to question from potential suppliers.
2. Make amendments to the Request for Proposal.

QUESTIONS AND ANSWERS:

Question #	Qs and As T8080-230104
Question 17	Regarding Corporate Mandatory Criteria MTC2, MTC4, MTC5, and MTC6, can Transport Canada please confirm that if a bidder provided services for the same resource category at a higher level than the one asked (e.g., providing a Level 2 resource instead of a Level 1), it would be deemed compliant as long as the same resource is not counted towards more than one level?
Answer 17	Canada confirms that to be deemed compliant, levels 1, 2, and 3 of the B.12 - Network Support Specialist of the TBIPS resource category must demonstrated cumulatively across the 3 projects/contracts with (6 resources).
Question 18	"Due to the complexity of preparing a response to this solicitation and the large number of bids currently out to tender we would like to request a one-week extension to the solicitation closing date to ensure that vendors are able to submit high quality responses that provide the best value to the crown."
Answer 18	See Answer 1.
Question 19	Can the Crown please confirm that they do not intend to evaluate resources or resumes at time of submission and only will evaluate resumes during the Task Authorization stage.
Answer 19	Canada confirms to evaluate resources or resumes at time of submission and will only be evaluated at the Task Authorization stage.

Amendment 4:

1. DELETE THE ATTACHMENT: Annex B, Basis of Payment in its entirety and REPLACE with the following:

**ANNEX B
BASIS OF PAYMENT**

(Will be entered at Contract Award)

CONTRACT PERIOD:

Contract Period from Date of Contract Award to _____)			
	Resource Category	Level of expertise	Firm Per Diem Rate

B.12	Network Support Specialist	3	Will be entered at Contract Award
B.12	Network Support Specialist	2	80% of Network Support Specialist Firm Price Level 3
B.12	Network Support Specialist	1	70% of Network Support Specialist Firm Price Level 3

OPTION PERIODS:

Option Period 1

Option Period 1 From End of Initial Date to Six-Month Period for a 1 Year Period			
	Resource Category	Level of expertise	Firm Per Diem Rate
B.12	Network Support Specialist	3	Will be entered at Contract Award
B.12	Network Support Specialist	2	80% of Network Support Specialist Firm Price Level 3
B.12	Network Support Specialist	1	70% of Network Support Specialist Firm Price Level 3

Option Period 2

Option Period 2 for a Six-Month Period 1 Year Period			
	Resource Category	Level of expertise	Firm Per Diem Rate
B.12	Network Support Specialist	3	Will be entered at Contract Award
B.12	Network Support Specialist	2	80% of Network Support Specialist Firm Price Level 3
B.12	Network Support Specialist	1	70% of Network Support Specialist Firm Price Level 3

2. DELETE THE ATTACHMENT 4.2 Pricing Schedule in its entirety and REPLACE with the following:

**ATTACHMENT 4.2
PRICING SCHEDULE**

In respect of the “Estimated Number of Days” listed below in (C*) the estimated number of days is for evaluation purposes only during the solicitation process and does not represent a commitment of the future usage.

Initial Contract Period for a One Year Period				
(A)	(B)	(C)	(D)	(E)
Resource Category	Level of Expertise	Estimated Number of Days	Firm Per Diem Rate	Total Estimate Cost (C X D) = E
B.12 Network Support Specialist	3	240	\$ (To be entered by Bidder)	\$ (To be entered by Bidder)
B.12 Network Support Specialist	2	240	\$ (To be entered by Bidder) 80% of Network Support Specialist Firm Price Level 3	\$ (To be entered by Bidder)
B.12 Network Support Specialist	1	240	\$ (To be entered by Bidder) 70% of Network Support Specialist Firm Price Level 3	\$ (To be entered by Bidder)
Total Estimated Cost:				\$ (To be entered by Bidder)
HST:				\$ (To be entered by Bidder)
Estimated Total Cost Including Taxes:				\$ (To be entered by Bidder)

Option Period 1

Option Period 1 for a Six-Month Period 1 year Period				
(A)	(B)	(C)	(D)	(E)
Resource Category	Level of Expertise	Estimated Number of Days	Firm Per Diem Rate	Total Estimate Cost (C X D) = E
B.12 Network Support Specialist	3	120 240	\$ (To be entered by Bidder)	\$ (To be entered by Bidder)
B.12 Network Support Specialist	2	120 240	\$ (To be entered by Bidder) 80% of Network Support Specialist Firm Price Level 3	\$ (To be entered by Bidder)
B.12 Network Support Specialist	1	120	\$ (To be entered by Bidder)	\$ (To be entered by Bidder)

		240	70% of Network Support Specialist Firm Price Level 3	
Total Estimated Cost:				\$ (To be entered by Bidder)
HST:				\$ (To be entered by Bidder)
Estimated Total Cost Including Taxes:				\$ (To be entered by Bidder)

Option Period 2

Option Period 2 for a Six-Month Period 1 Year Period				
(A)	(B)	(C)	(D)	(E)
Resource Category	Level of Expertise	Estimated Number of Days	Firm Per Diem Rate	Total estimate Cost (C X D) = E
B.12 Network Support Specialist	3	120 240	\$ (To be entered by Bidder)	\$ (To be entered by Bidder)
B.12 Network Support Specialist	2	120 240	\$ (To be entered by Bidder) 80% of Network Support Specialist Firm Price Level 3	\$ (To be entered by Bidder)
B.12 Network Support Specialist	1	120 240	\$ (To be entered by Bidder) 70% of Network Support Specialist Firm Price Level 3	\$ (To be entered by Bidder)
Total Estimated Cost:				\$ (To be entered by Bidder)
HST:				\$ (To be entered by Bidder)
Estimated Total Cost Including Taxes:				\$ (To be entered by Bidder)

Definition of a Day/Proration

A day is defined as 7.5 hours exclusive of meal breaks. Payment will be for days actually worked with no provision for annual leave, statutory holidays and sick leave. Time worked which is more or less than a day will be prorated to reflect actual time worked in accordance with the following formula:

(Hours worked x applicable firm per diem rate) ÷ 7.5 hours.

- i. No overtime charges will be authorized under the Contract. All time worked will be compensated according to paragraph above.

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME