



## SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

### Comments - Commentaires

THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT  
CE DOCUMENT CONTIENT DES EXIGENCES RELATIVES À LA SÉCURITÉ

### RETURN BIDS TO: RETOURNER LES SOUMISSIONS À :

By e-mail to: - Par courriel au :

[Barbara.gorman@tc.gc.ca](mailto:Barbara.gorman@tc.gc.ca)

Attention: - Attention :  
Barbara Gorman

### Solicitation Closes - L'invitation prend fin

At - à :  
2:00 PM - 14:00

On - le :  
January 23, 2024 / 23 janvier 2024  
Time Zone - Fuseau Horaire :

Eastern Standard Time (EST)  
Heure normale de l'Est (HNE)

<b>Title - Sujet</b> IT Business to Provide Desktop Support Services / Services informatique de support de bureau		<b>Amendment No. - N° modif.</b> 1
<b>Solicitation No. N° de l'invitation</b> T8080-230104	<b>Date of Amendment Date de modification</b> January 5, 2024 / 5 janvier 2024	
<b>Address enquiries to : - Adresser toute demande de renseignements à :</b> Barbara Gorman  <b>E-Mail Address - Courriel : Barbara.gorman@tc.gc.ca</b>		
<b>Destination</b> See herein - Voir aux présentes		

**Instructions:** Municipal taxes are not applicable. Unless otherwise specified herein all prices quoted must include all applicable Canadian customs duties, GST/HST, excise taxes and are to be delivered Delivery Duty Paid including all delivery charges to destination(s) as indicated. The amount of the Goods and Services Tax/Harmonized Sales Tax is to be shown as a separate item.

**Instructions :** Les taxes municipales ne s'appliquent pas. Sauf indication contraire, les prix indiqués doivent comprendre les droits de douane canadiens, la TPS/TVH et la taxe d'accise. Les biens doivent être livrés « rendu droits acquittés », tous frais de livraison compris, à la ou aux destinations indiquées. Le montant de la taxe sur les produits et services/taxe de vente harmonisée doit être indiqué séparément.

<b>Delivery required Livraison exigée</b> See herein - Voir aux présentes	<b>Delivery offered Livraison proposée</b> Not applicable - Sans objet
<b>Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Person authorized to sign on behalf of Vendor/Firm (type or print):   La personne autorisée à signer au nom du fournisseur/de l'entrepreneur (taper ou écrire en caractères d'imprimerie) :</b>	
<b>Name - Nom</b>	<b>Title - Titre</b>
<b>Signature</b>	<b>Date</b>

**RFP QUESTIONS AND ANSWERS AND AMENDMENTS**

**File:** T8080-230104

**Initiative:** IT Business to Provide Desktop Support Services

**RFP Issued:** January 3, 2024

**RFP Closes:** January 23, 2024 02:00 PM

**THIS SOLICITATION AMENDMENT IS RAISED TO:**

1. Provide answer to question from potential suppliers.

**QUESTIONS AND ANSWERS:**

Question #	Qs and As T8080-230104
Question 1	Given the extensive corporate criteria and the time it takes to gather the necessary information, we kindly request the Crown grant a two week extension to the closing date.
Answer 1	Canada has reviewed your request and confirms that Canada will not extend the closing date of the solicitation period.
Question 2	We would like to ask if there is an incumbent providing / provided similar services for this requirement in the past 24 months? If so, can you please provide us with the supplier name, contract value, estimated level of effort, duration (mm/yyyy to mm/yyyy) and is the incumbent invited?
Answer 2	Canada confirms there is an incumbent that is currently providing similar services. The supplier is Ibiska Telecom Inc. with the contract value of \$10,728,823.50 with a start date of March 15, 2019 to end date March 14, 2024 and yes the incumbent is invited.

**ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME**