



CMIP21202303

Amendment No. 1: To the Tender Documents Content Management System

Amendment Date: November 24, 2023

To all Bidders:

The Purpose of this Amendment is to address the following questions and provide the following clarifications:

1. I could not find a pricing grid in the provided document (RFP CMS 2024-2027.pdf), is the current published RFP document just to determine if the bidders are compliant first? If determined compliant with the outlined requirements, then we are invited to submit our pricing? Can you please clarify this point for me?

Yes. The bidder should determine if they are compliant with the outlined requirements. Yes, the bidder is invited to submit their pricing.

2. Do you expect us to produce a document of our own for the pricing and include it with the RFP CMS 2024-2027.pdf document when submitting our bid?

Yes.

3. In the RFP for a Content Management System, is the Canadian Museum of Immigration at Pier 21 specifically seeking a licensed off-the-shelf CMS or is your team open to a fully custom design and build on an open source platform?

Yes, we are seeking a licensed off-the-shelf CMS.

4. Have you tested existing software that can actually do everything you ask for in your SOW out of the box?

We have tested our existing software. We are seeking new software.

5. It seems to me your RFP will attract large existing platforms but that you will still end up paying like 30-60% of the cost as customization work to implement the software but I do not know all available solutions our solution does about 70% and is already deployed as different modules in multiple museums across the country. Based on my reading of the RFP, it does not feel that this would be enough to qualify unless it is written as a best features use cases. What is the approximate cost that you have budgeted for the project over the next 2 years?

The Museum is looking for a feature-rich solution. However, we are aware that the successful solution may not meet all criteria.

6. Just wanted to know can Indian company bid this RFP.

Companies who qualify under the Terms and Conditions of the contract may bid on this RFP.

Under **Section 3.3.2 Proponent Submission Instructions**, add the following: Please note that email submissions over 15 MB will not be received through CMI's electronic mail server. Please ensure submissions are provided in a compressed format such as a compressed pdf.

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