#	Question	Answer
1	Technical Criteria- M4- Certifications The Criteria indicates "EACH" proponent must have passed "ALL" applicable exams "on the first attempt". Two (2) proponents were unsuccessful on at least 1 exam attempt. They subsequently passed the exams and have been performing QAS services-VERY WELL- for several years now. One (1) of the proponents, has even been performing QAA services under our previous Supply Arrangement with NRCan-and has received good reviews from NRCan for the work he has completed to date. Under this new criteria, it would appear as though he may now be disqualified from being eligible. Please confirm the eligibility for this Proponent.	All candidates applying must have taken and passed the exams, or re-certification exams. If they have not yet taken the exams, they must pass on the first attempt. The QAA exam must be passed on the first attempt.
2	Part 4- Evaluation Procedures & Basis of Selection 4.1.1.2 Point Rated Technical Criteria EAEA is intending to include Four (4) Proponents in its proposal.  Each has varying years of experience in each category: Active Advisor: from 15 to 25+ years QAS: from 3 to 15 Certifications: from 2 to 10 Years in Residential Construction: Depending on "Accepted Parameters"- from 5 years to 50+ years Is "Residential Energy Consulting" considered acceptable as a "trade" (e.g New Home/ENERGY STAR advisor) With the multiple/varying points, how are the points calculated for the "entire" proposal?  is the total averaged?  Cumulative?  based on the highest individual score?  highest score in each category? This response will affect our proposed pricing structure, since individual bids are selected on a points/price basis.	For a company that applies which has several candidates. Points will be awarded per category of QAA service Existing housing, new housing, MURB, ESTAR. The score will be based on the best candidate in that category.  The score card will be given for the company, not the individual candidate.
3	For the hourly rate, are you able to say what is currently being paid for third-party quality assurance work?	This is a new RFP and we welcome hourly cost rates suggested by interested bidders.
4	It is stated at Section 4.1.1.2 Point-rated Technical Criteria that, "The bidder must demonstrate that each resource has experience as an EnerGuide Energy Advisor: Points will be awarded for the number of years of experience as an active Energy Advisor (having submitted at least one application)."  The question is: If a bidder submits multiple resources, is the score cumulative, or is it allocated by resources? Or by averaging the score of all the proposed resources?	For a company that applies which has several candidates. Points will be awarded per category of QAA service Existing housing, new housing, MURB, ESTAR. The score will be based on the best candidate in that category.  The score card will be given for the company, not the individual candidate.

5	I require clarification regarding section 1.2.3 which states that "NRCan intends to award up to 3 Contracts."	NRCan intends to award a minimum of 3 contracts through RFP bidding process. Each supplier will have a contract with multiple files to review.
	Does this mean that from all the Bidders submitting a proposal, only a maximum of 3 Bidders will be selected as Suppliers/Resources from the many Bidders to provide services, or that up to 3 Contracts for work will offered to the successful Bidders of this RFP during the period of Contract to March 31, 2024?	